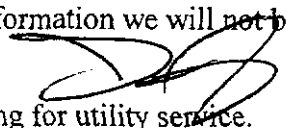


**Illinois Commerce Commission**  
**Comment / Complaint Form**

Please fully complete the form. If you do not provide this information we will not be able to make a record of your ~~informal~~ complaint. *for damages.* 

1. Name and address on utility bill or name of person applying for utility service.

Name:	James McKnight
Street Address:	26 East 14 <sup>th</sup> Place, Unit 15W
Address (cont):	
City:	Chicago
State:	Illinois
Zip Code:	60605-2795

2. Mailing address if different than billing address.

Name:	
Street Address:	
Address (cont):	
City:	
State:	
Zip Code:	

3. Telephone number at your home. Required unless you do not have a home telephone. If the telephone service was turned off by the telephone company provide the number that is turned off. If you do not have home telephone then state "no home phone".

Home Phone:	312-588-0355
-------------	--------------

4. Daytime telephone number where you can be contacted.

Daytime Phone:	312-756-4141
----------------	--------------

5. Name of the utility company against which you are filing comment / complaint.

Utility:	Commonwealth Edison
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Continued on Back

6. Your account number with the utility company.

Account Number:	0605100043
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7. Please indicate if type of service supplied by utility is electric, gas, telephone, water or sewer.

Please check all that apply.

Telephone		Local Service		Local Toll Service		Long Distance Service	
-----------	--	---------------	--	--------------------	--	-----------------------	--

Electric	<input checked="" type="checkbox"/>	Alternative Services	
Gas		Alternative Services	

Water	
Sewer	

8. Description of utility complaint.

See my letter dated August 15, 2006,  
copy attached, with enclosures.

9. Date you contacted utility to address your concern (n/a if you simply wish to comment).

Date:	August 15, 2006
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10. Description of utility company's response (n/a if you simply wish to comment).

See Com Ed's letter dated August  
22, 2006, copy attached.

11. What relief you are seeking through the Illinois Commerce Commission's Consumer Services Division. Fill out this item only if seeking an informal complaint to be sent to the utility.

I am seeking damages, pursuant to  
735 ILCS 5/10-109 and 5/16-125,  
in the amount of \$616.66.

12. Please indicate by checking below if you wish your opinion to be noted or a complaint sent to the utility company. Check only 1 box.

Register my Opinion/Comments	n/a
Informal Complaint sent to Utility	n/a

13. Please include documents that pertain to this matter such as bill copies, identification, etc...

See attached.

## PUBLIC UTILITIES ACT

### 5. Notice

Commerce Commission failed to provide pipeline companies with adequate notice prior to rescinding their certificate of public convenience and necessity for construction of a common carrier pipeline, and in so doing, Commission deprived companies of their constitutional right to due process. *Quantum Pipeline Co. v. Illinois Commerce Com'n*, App. 3 Dist.1999, 237 Ill.Dec. 481, 304 Ill.App.3d 310, 709 N.E.2d 950, rehearing denied, appeal denied 242 Ill. Dec. 150, 185 Ill.2d 665, 720 N.E.2d 1105.

Commerce Commission's power to rescind, alter, or amend its own order can only be exercised after providing notice by means of a written complaint setting forth an alleged violation of the Public Utilities Act, order, or rule of the Commission that is filed with the Commission. *Quantum Pipeline Co. v. Illinois Commerce Com'n*, App. 3 Dist.1999, 237 Ill.Dec. 481, 304 Ill.App.3d 310, 709 N.E.2d 950, rehearing denied, appeal denied 242 Ill.Dec. 150, 185 Ill.2d 665, 720 N.E.2d 1105.

Where Commerce Commission revoked motor carrier's certificate of convenience and necessity upon carrier's failure to appear at requested hearing, and carrier subsequently requested hearing to introduce evidence to rebut statutory presumption that carrier had received notice of such hearing, Commission's revocation order was "voidable." *Orrway Motor Service, Inc. v. Illinois Commerce Commission*, App. 1 Dist. 1976, 40 Ill.App.3d 869, 353 N.E.2d 253.

Where Commerce Commission's order, revoking motor carrier's certificate of convenience and necessity, did not describe purported evidence indicating that carrier had received notice of show cause hearing, it was improper for Commission to deny carrier's petition to present evidence to rebut presumption that it has received notice of such hearing. *Orrway Motor Service, Inc. v. Illinois Commerce Commission*, App. 1 Dist.1976, 40 Ill.App.3d 869, 353 N.E.2d 253.

Where notice of entry of Commerce Commission's order, reopening bus companies' proceedings for certificates of public convenience and necessity pending disposition of railroad company's petition to abandon operation of passenger trains in territory involved, was given to interested parties, and bus companies appeared by counsel at hearings before examiner on such petition and did not file special and limited appearances until after denial of petition, proceeding was regular and bus companies were before commission, though order was entered without notice. *Black Hawk Motor Transit Co. v. Illinois Commerce Commission*, 1947, 76 N.E.2d 478, 398 Ill. 542.

## COMMISSION AND COURT PROCEEDINGS

220 ILCS 5/10-109

train service in same territory, in absence of compliance with provision contained in § 10-113 of former chapter 111½ for opportunity to be heard as in case of complaints under provisions contained in this paragraph requiring service of notice with copy of complaint on parties complained of. *Black Hawk Motor Transit Co. v. Illinois Commerce Commission*, 1947, 76 N.E.2d 478, 398 Ill. 542.

### 6. Hearing

Preferred stockholders of public utility seeking leave to intervene in an administrative hearing being conducted by Commerce Commission with respect to acquisition of stock of public utility by another public utility had opportunity for hearing before legally competent tribunal which had jurisdiction of subject matter and parties when they were accorded a full hearing on matter of protection of their investments before Securities and Exchange Commission, and due process did not require that they be afforded a hearing by Commerce Commission on identical matters where federal government had pre-empted field. *Ellis v. Illinois Commerce Commission*, 1970, 44 Ill.2d 438, 255 N.E.2d 417.

The requirement of provisions now contained in § 10-113 of former chapter 111½ that there be opportunity to be heard and procedural requirements of provisions now contained in this paragraph concerning hearings on complaints, accord with rule of due process as understood and applied to public utilities. *Black Hawk Motor Transit Co. v. Illinois Commerce Commission*, 1947, 76 N.E.2d 478, 398 Ill. 542.

### 7. Municipalities

Provision now contained in this paragraph that any person, chamber of commerce, body

politic, or municipal corporation complaining to Commerce Commission shall not have complaint dismissed because of absence of direct damage to the complainant does not authorize a municipality, not injured in its corporate capacity, to pursue in equity a remedy which the commission itself is empowered to seek. *City of Wheaton v. Chicago, A. & E. Ry. Co.*, App.1954, 3 Ill.App.2d 29, 120 N.E.2d 370.

Under Public Utilities Act cities may be parties complainant before the Commerce Commission and may also appear and defend against petitions for rate increases within their boundaries. *Inter-State Water Co. v. City of Danville*, 1942, 39 N.E.2d 356, 379 Ill. 41.

The Public Utilities Act manifests legislative intent that a city may represent interest of its residents before the Commerce Commission in initiating proceedings against public utilities on residents' behalf so far as the proceedings relate to rates or other charges or services within the city. *Inter-State Water Co. v. City of Danville*, 1942, 39 N.E.2d 356, 379 Ill. 41.

### 8. Orders

Under provisions now contained in this paragraph, Commerce Commission could not enter a valid order which was broader than written complaint filed in case, and, where mining companies filed complaint against railroads for reduction of rates for transportation of coal within a 20-mile radius of certain center, order of Commission reducing rates within 30-mile radius was beyond Commission's jurisdiction and authority. *Alton & S. R. Co. v. Illinois Commerce Commission ex rel. Perry Coal Co.*, 1925, 147 N.E. 417, 316 Ill. 625.

## 5/10-109. Complaints regarding loss or damage against public utility

§ 10-109. The Commission shall have power to receive complaints regarding loss or damage occasioned by a public utility, and to make inquiry as to the methods of adjusting such claims. All claims against any public utility for loss of, or damage to property, or for any other loss or damage, in connection with a public utility service, not covered by the preceding paragraphs of this section, if not acted upon within 90 days from the date of the filing of the claim with the public utility, may be investigated by the Commission, in its discretion, and the results of such investigation shall be embodied in a special report which shall be open to public inspection.

Laws 1921, p. 702, § 10-109, added by P.A. 84-617, § 1, eff. Jan. 1, 1986.  
Formerly Ill.Rev.Stat.1991, ch. 111 ½, § 10-109.

that additional metering or metering capability is required to meet reliability requirements. Alternative retail electric suppliers serving such customers may provide such additional metering or metering capability at their own expense or take such additional metering or metering capability from the utility as a tariffed service. Any additional metering requirements shall be imposed in a nondiscriminatory manner. Nothing in this subsection shall be construed to prevent the normal maintenance, replacement or upgrade of meters as required to comply with Commission rules.

Laws 1921, p. 702, Art. XVI, § 16-124, added by P.A. 90-561, Art. I, § 5, eff. Dec. 16, 1997.

### 5/16-125. Transmission and distribution reliability requirements

#### § 16-125. Transmission and distribution reliability requirements.

(a) To assure the reliable delivery of electricity to all customers in this State and the effective implementation of the provisions of this Article, the Commission shall, within 180 days of the effective date of this Article, adopt rules and regulations for assessing and assuring the reliability of the transmission and distribution systems and facilities that are under the Commission's jurisdiction.

(b) These rules and regulations shall require each electric utility or alternative retail electric supplier owning, controlling, or operating transmission and distribution facilities and equipment subject to the Commission's jurisdiction, referred to in this Section as "jurisdictional entities", to adopt and implement procedures for restoring transmission and distribution services to customers after transmission or distribution outages on a nondiscriminatory basis without regard to whether a customer has chosen the electric utility, an affiliate of the electric utility, or another entity as its provider of electric power and energy. These rules and regulations shall also, at a minimum, specifically require each jurisdictional entity to submit annually to the Commission.

(1) the number and duration of planned and unplanned outages during the prior year and their impacts on customers;

(2) outages that were controllable and outages that were exacerbated in scope or duration by the condition of facilities, equipment or premises or by the actions or inactions of operating personnel or agents;

(3) customer service interruptions that were due solely to the actions or inactions of an alternative retail electric supplier or a public utility in supplying power or energy;

(4) a detailed report of the age, current condition, reliability and performance of the jurisdictional entity's existing transmission and distribution facilities, which shall include, without limitation, the following data:

(i) a summary of the jurisdictional entity's outages and voltage variances reportable under the Commission's rules;

(ii) the jurisdictional entity's expenditures for transmission construction and maintenance, the ratio of those expenditures to the jurisdictional entity's transmission investment, and the average remaining depreciation lives of the entity's transmission facilities, expressed as a percentage of total depreciation lives;

(iii) the jurisdictional entity's distribution and maintenance lives of the entity's depreciation lives;

(iv) a customer's choice of utility of the jurisdiction;

(v) the correct years, if available;

(5) a plan for jurisdictional entity's continued reliability and reliability needed;

(6) a report of the Commission pursuant to subsection (b);

(c) The Commission shall assess each jurisdictional entity's performance. Such assessment shall be required to be reported to the area served; the assessment shall be a good engineering practice avoiding the risks of

(d) At least every two years, rules required by the Commission after June 1, the Commission shall evaluate each jurisdictional entity and evaluate the entity's potential reliability

(e) In the event a jurisdictional entity is subjected to a control order, the transmission and distribution results in the total compensating cost of all actual damages a result of the power interruption has incurred by the municipality, court waiver of the requirement in instances in which a result of any one

(1) Unpreventable

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(3) Unpreventable

(4) Damage to utility, its employees

(iii) the jurisdictional entity's expenditures for distribution construction and maintenance, the ratio of those expenditures to the jurisdictional entity's distribution investment, and the average remaining depreciation lives of the entity's distribution facilities, expressed as a percentage of total depreciation lives;

(iv) a customer satisfaction survey covering, among other areas identified in Commission rules, reliability, customer service, and understandability of the jurisdictional entity's services and prices; and

(v) the corresponding information, in the same format, for the previous 3 years, if available;

(5) a plan for future investment and reliability improvements for the jurisdictional entity's transmission and distribution facilities that will ensure continued reliable delivery of energy to customers and provide the delivery reliability needed for fair and open competition; and

(6) a report of the jurisdictional entity's implementation of its plan filed pursuant to subparagraph (5) for the previous reporting period.

(c) The Commission rules shall set forth the criteria that will be used to assess each jurisdictional entity's annual report and evaluate its reliability performance. Such criteria must take into account, at a minimum: the items required to be reported in subsection (b); the relevant characteristics of the area served; the age and condition of the system's equipment and facilities; good engineering practices; the costs of potential actions; and the benefits of avoiding the risks of service disruption.

(d) At least every 3 years, beginning in the year the Commission issues the rules required by subsection (a) or the following year if the rules are issued after June 1, the Commission shall assess the annual report of each jurisdictional entity and evaluate its reliability performance. The Commission's evaluation shall include specific identification of, and recommendations concerning, any potential reliability problems that it has identified as a result of its evaluation.

(e) In the event that more than 30,000 customers of an electric utility are subjected to a continuous power interruption of 4 hours or more that results in the transmission of power at less than 50% of the standard voltage, or that results in the total loss of power transmission, the utility shall be responsible for compensating customers affected by that interruption for 4 hours or more for all actual damages, which shall not include consequential damages, suffered as a result of the power interruption. The utility shall also reimburse the affected municipality, county, or other unit of local government in which the power interruption has taken place for all emergency and contingency expenses incurred by the unit of local government as a result of the interruption. A waiver of the requirements of this subsection may be granted by the Commission in instances in which the utility can show that the power interruption was a result of any one or more of the following causes:

- (1) Unpreventable damage due to weather events or conditions.
- (2) Customer tampering.
- (3) Unpreventable damage due to civil or international unrest or animals.
- (4) Damage to utility equipment or other actions by a party other than the utility, its employees, agents, or contractors.

Loss of revenue and expenses incurred in complying with this subsection may not be recovered from ratepayers.

(f) In the event of a power surge or other fluctuation that causes damage and affects more than 30,000 customers, the electric utility shall pay to affected customers the replacement value of all goods damaged as a result of the power surge or other fluctuation unless the utility can show that the power surge or other fluctuation was due to one or more of the following causes:

- (1) Unpreventable damage due to weather events or conditions.
- (2) Customer tampering.
- (3) Unpreventable damage due to civil or international unrest or animals.
- (4) Damage to utility equipment or other actions by a party other than the utility, its employees, agents, or contractors.

Loss of revenue and expenses incurred in complying with this subsection may not be recovered from ratepayers. Customers with respect to whom a waiver has been granted by the Commission pursuant to subparagraphs (1)-(4) of subsections (e) and (f) shall not count toward the 30,000 customers required therein.

(g) Whenever an electric utility must perform planned or routine maintenance or repairs on its equipment that will result in transmission of power at less than 50% of the standard voltage, loss of power, or power fluctuation (as defined in subsection (f)), the utility shall make reasonable efforts to notify potentially affected customers no less than 24 hours in advance of performance of the repairs or maintenance.

(h) Remedies provided for under this Section may be sought exclusively through the Illinois Commerce Commission as provided under Section 10-109 of this Act. Damages awarded under this Section for a power interruption shall be limited to actual damages, which shall not include consequential damages, and litigation costs. Damage awards may not be paid out of utility rate funds.

(i) The provisions of this Section shall not in any way diminish or replace other civil or administrative remedies available to a customer or a class of customers.

(j) The Commission shall by rule require an electric utility to maintain service records detailing information on each instance of transmission of power at less than 50% of the standard voltage, loss of power, or power fluctuation (as defined in subsection (f)), that affects 10 or more customers. Occurrences that are momentary shall not be required to be recorded or reported. The service record shall include, for each occurrence, the following information:

- (1) The date.
- (2) The time of occurrence.
- (3) The duration of the incident.
- (4) The number of customers affected.
- (5) A description of the cause.
- (6) The geographic area affected.
- (7) The specific equipment involved in the fluctuation or interruption.
- (8) A description of measures taken to restore service.

- (9) A description of the interruption or
- (10) A description of the damage
- (11) The amount of damage
- (12) A statement of the number of customers affected.

Copies of the records of inspection at the time of payment of a fee for each record shall be made available to the public upon inspection. Copies exceeding the reasonable fee shall be destroyed.

(k) The requirement that a utility provide only to an electric utility the records required by Laws 1921, p. 702, 1997.

Electric utilities, electric

#### 5/16-125A. C

§ 16-125A. C agreement partic

(a) The tariffs shall permit government agreement that will and which provide for the purchase of electric usage and month

(b) In implementing the provisions applicable under May 1, 1997 shall the government contract.

(c) For purposes of this customer that is a government, park district, special district, or water reclamation district, any entity created by this act shall be deemed an entity to implement this Section.

(d) Electric utility shall be required to file a copy of this Section within 60 days of the effective date of Laws 1921, p. 702, 1997.

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(9) A description of measures taken to remedy the cause of the power interruption or fluctuation.

(10) A description of measures taken to prevent future occurrence.

(11) The amount of remuneration, if any, paid to affected customers.

(12) A statement of whether the fixed charge was waived for affected customers.

Copies of the records containing this information shall be available for public inspection at the utility's offices, and copies thereof may be obtained upon payment of a fee not exceeding the reasonable cost of reproduction. A copy of each record shall be filed with the Commission and shall be available for public inspection. Copies of the records may be obtained upon payment of a fee not exceeding the reasonable cost of reproduction.

(k) The requirements of subsections (e) through (j) of this Section shall apply only to an electric public utility having 1,000,000 or more customers.

Laws 1921, p. 702, Art. XVI, § 16-125, added by P.A. 90-561, Art. I, § 5, eff. Dec. 16, 1997.

#### Administrative Code References

Electric utilities, electric reliability, see 83 Ill. Adm. Code 411.10 et seq.

#### **5/16-125A. Consolidated billing provision for established intergovernmental agreement participants**

§ 16-125A. Consolidated billing provision for established intergovernmental agreement participants.

(a) The tariffs of each electric utility serving at least 1,000,000 customers shall permit governmental customers acting through an intergovernmental agreement that was in effect 30 days prior to the date specified in subsection (b) and which provides for these governmental customers to work cooperatively in the purchase of electric energy to aggregate their monthly kilowatt-hour energy usage and monthly kilowatt billing demand.

(b) In implementing the provisions of this Section, the rates and charges applicable under the combined billing tariff of the serving utility in effect on May 1, 1997 shall apply to all load of eligible government customers selected by the governmental customers including, but not limited to, load served under contract.

(c) For purposes of this Section, "governmental customers" shall mean any customer that is a municipality, municipal corporation, unit of local government, park district, school district, community college district, forest preserve district, special district, public corporation, body politic and corporate, sanitary or water reclamation district, or other local government agencies, including any entity created by intergovernmental agreement among any of the foregoing entities to implement the arrangements permitted by subsections (a) and (b) of this Section.

(d) Electric utilities shall file tariffs that comply with the requirements of this Section within 60 days after the effective date of this amendatory Act of 1997.

Laws 1921, p. 702, Art. XVI, § 16-125A, added by P.A. 90-561, Art. I, § 5, eff. Dec. 16, 1997.

**James L. McKnight, Attorney at Law**  
**26 East 14<sup>th</sup> Place, Unit 15**  
**Chicago, Illinois 60605**  
**312-588-0355(phone or fax)**  
**312-848-9803(cell)**  
**jamesleomcknight@comcast.net**

August 15, 2006

**Commonwealth Edison Company**  
**Claims Department**  
**P.O. Box 767**  
**Chicago, Illinois 60690-0767**

Dear Sir or Madam:

Enclosed please find my claim form for arising out of the July 31-August 2, 2006 power outage. My wife Katherine and I will sign a release of all claims in consideration of payment of \$616.66. Our damages are itemized as follows:

1)\$252.70 for McCormick Place Hyatt for the evening of July 31 to August 1. We could not stay in our house with no air conditioning due to the intense heat.

2)\$24.00 parking at McCormick Place Hyatt.

3)\$173.10 for Travelodge for the evening of August 1 to August 2. We could not stay in our house with no air conditioning due to the intense heat.

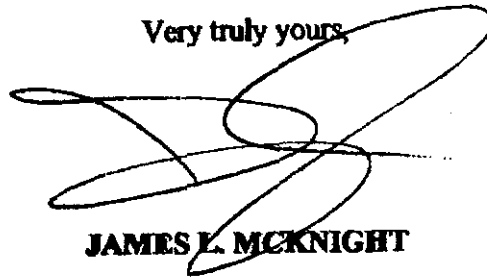
4)\$20.00 parking at Travelodge(\$18.00 fee plus \$2.00 gratuity). Please note that we have no receipt for this, as we paid the attendant in cash.

5)\$146.98 for groceries. We had to dispose of almost our entire refrigerator contents. This figure represents the \$154.03 August 6 Dominick's bill, minus the cost of napkins, a magazine and dry skin lotion.

Please tender a check for \$616.66, made payable to James and Katherine McKnight, within 30 days so as to avoid litigation.



Very truly yours,

A stylized, handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

**JAMES L. MCKNIGHT**

**Enclosures**



Commonwealth Edison Company  
Claims Department  
P.O. Box 767  
Chicago, IL 60690-0767

### Claim Form

1-800-Edison-1  
1-800-334-7661

1-800-95-LUCES  
(1-800-955-8237)  
(se habla español)

Please Print Legibly

(Use an additional sheet of paper if more space is needed.)

(312) 756-4141 Daytime Phone Number	James L. McKnight Name
(312) 588-0355 Home Phone Number	26 East 14th Place #15W Address
Name of Contact Person (Units of Local Government Only)	Chicago, IL 60605 City State Zip
0605-10-0043- Credit Account Number	 Social Security Number (Optional)



7-31-06  
7PM  
26 East  
14th  
Place, #15W  
Chicago

**What happened?** Power went out at approximately 7:00 p.m. on July 31<sup>st</sup>, 2006, and was restored at approximately 3:00 p.m. on August 2, 2006.

THIS FORM IS FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF COMMONWEALTH EDISON COMPANY. Return completed claim form and documentation to:

Commonwealth Edison Company  
Claims Department  
P.O. Box 767  
Chicago, IL 60690-0767

#### List of Damages

Attach supporting documentation. If your claim is for repair to a vehicle, your documentation should include copies of estimates from two repair shops on their printed invoice or estimating form; we reserve the right to request an independent estimate. If your claim is for food spoilage, your documentation should include an itemized list of spoiled items shown with the price of each and the total for all items, and copies of receipts or canceled checks, if any. If your claim is for equipment or property repair, your documentation should include copies of bills paid to have the property repaired, or in the event that you choose not to have the property repaired, a copy of a written estimate of the cost that would have been incurred if the property had been repaired. If an item is not repairable, you should state that information and your documentation should include proof that a total loss of the property resulted. If your claim is for damage from a power interruption, power surge, or other fluctuation, your documentation should include proof that the damage resulted from such power interruption, power surge, or other fluctuation.

Item	Make/Model	Age	Date Purchased	Purchase Price	Repair or Replacement Cost	Serial No.



Dollar amount of  
damage claim \$616.66

The above information is true and correct to the best of my knowledge.	
Signature	Date August 15, 2006
Title (Units of Local Government Only)	

#### For Office Use Only

File Number \_\_\_\_\_ Claim Number \_\_\_\_\_ Adjuster \_\_\_\_\_ Region \_\_\_\_\_



Dear ComEd Customer:

Please complete and return this form so we can investigate your claim\*. THIS FORM IS FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF COMMONWEALTH EDISON COMPANY. Be as accurate and complete as possible, and attach any documentation that you have to support your claim and the damage amount. If you need additional space, use a separate piece of paper. We will conduct an impartial investigation and render a decision as quickly as possible. Please note that our investigation may include field inspections to verify damages claimed and to obtain such other proof as required by the circumstances of the case. We may need to examine damaged items while conducting our investigation, so please do not dispose of them (except spoiled food) until we have authorized you to do so. We will notify you when we reach a decision on your claim. If you choose not to accept our proposed resolution of your claim, you may pursue a complaint with the Illinois Commerce Commission.

Damages resulting from storms, wind, ice, accidents beyond our control, vandalism, tree or wildlife contact, equipment failure, scheduled outages or normal operating procedures will not be reimbursed except possibly under Section 16-125(e) and (f), as discussed below.

**Section 16-125(e) and (f).** Section 16-125(e) and (f) of the Illinois Public Utilities Act (220 ILCS 5/16-125(e) & (f)) provide for the payment of actual damages and replacement value to customers for certain power interruptions and fluctuations. A customer may have a claim for actual damages and a unit of local government may have a claim for reimbursement for emergency and contingency expenses under Section 16-125(e) in the event that more than 30,000 customers are subjected to a continuous power interruption of four hours or more that results in the transmission of power at less than 50% of the standard voltage, or that results in the total loss of power transmission. A customer may have a claim for replacement value of goods damaged under Section 16-125(f) in the event of a power surge or other fluctuation that causes damage and affects more than 30,000 customers. The Illinois Commerce Commission may grant a waiver of the obligation to pay actual damages and reimbursement for emergency and contingency expenses for a power interruption described in Section 16-125(e) in instances in which ComEd can show that the interruption was the result of one or more of the following causes: (1) unpreventable damage due to weather events or conditions; (2) customer tampering; (3) unpreventable damage due to civil or international unrest or animals; (4) damage to ComEd equipment or other actions by a party other than ComEd, its employees, agents, or contractors. In addition, ComEd is not liable for claims for replacement value of goods damaged as a result of a power surge or other fluctuation under Section 16-125(f) when ComEd shows that the power surge or other fluctuation was due to one or more of the four above-described causes.

**Vehicle Damage.** If your claim is for repair to a vehicle, your supporting documentation should include copies of estimates from two repair shops on their printed invoice or estimating form; we reserve the right to request an independent estimate.

**Food Spoilage.** If your claim is for food spoilage, your supporting documentation should include an itemized list of spoiled items shown with the price of each and total for all items, and copies of receipts or canceled checks, if any.

**Equipment or Property Damage.** If your claim is for equipment or property repair, your supporting documentation should include copies of bills paid to have the property repaired, or in the event that you choose not to have the property repaired, a copy of a written estimate of the cost that would have been incurred if the property had been repaired. If an item is not repairable, you should state that information and your supporting documentation should include proof that a total loss of the property resulted.

\* **Units of Local Government Only:** To make a claim for reimbursement for emergency and contingency expenses under Section 16-125(e) of the Illinois Public Utilities Act (220 ILCS 5/16-125(e)), a unit of local government should contact its local ComEd public affairs director to obtain a separate emergency and contingency expenses claim form.

When completed, return the ComEd copy and supporting documentation to:  
Commonwealth Edison Company  
Claims Department  
P.O. Box 767  
Chicago, IL 60690-0767



Hyatt Regency McCormick Place Chicago  
2233 S. Martin Luther King Drive  
Chicago, Illinois 60616 USA  
312.567.1234  
FAX 312.528.4000



click. click. done.

Last Name <b>MCKNIGHT</b>		First Name <b>KATHERINE</b>		Folio <b>1</b>	Page <b>1</b>
Street <b>26 E 14TH PL 15W</b>				Room <b>3213</b>	
				Rate <b>219.00</b>	
City <b>CHICAGO</b>				Arrival <b>07/31/06 MON</b>	
State <b>IL</b>	Zip Code <b>60605</b>			Departure <b>08/01/06 TUE</b>	
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DATE	DESCRIPTION	CHARGE/CREDIT	DATE	DESCRIPTION	CHARGE/CREDIT
07/31	GUEST ROOM	219.00			
07/31	*ROOM TAX	33.70			
08/01	XXXXXXXXXXXX01298 ExXX/XX	-252.70			
	Total Due	.00			
MASTERCARD 67041610015					
<p>No frequent traveler account has been credited for this stay. To enroll in Gold Passport, call 1-800-51-HYATT.</p> <p>We hope that you enjoyed your stay at Hyatt Regency McCormick Place. Our goal is to provide each guest with an exceptional stay and we are interested in hearing your feedback regarding your visit. Please contact Eric Haefner, Consumer Affairs, by phone at 312-528-4175 or by email at EHAEFNER@HYATT.COM. Please visit <a href="http://www.mccormickplace.hyatt.com">www.mccormickplace.hyatt.com</a> for the lowest rates.</p> <p>For billing or Frequent Flyer inquiries, please contact our Accounting Department at 312-528-4010</p>					

Signature

I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any part or the full amount of these charges.



65 E. Harrison St.  
Chicago, IL 60605

Date 8/2/2006 06:22:45  
Folio number 0000050614  
Arrival date 8/1/2006  
Departure date 8/2/2006  
Room type NS-2 DBL BEDS KITCHEN  
Room number 718

+ \$26.00 parking  
( \$18.00 + \$2.00 + \$6.00 )

KATHERINE MCKNIGHT  
14 PLACE  
CHICAGO IL 60605

Travelodge Hotel Downtown, Chicago, IL

Date	Description	Supplement	Qty.	Price	Amount
8/1/2006	Accommodation		1	150.00	150.00
	15.4% Room Tax				23.10
8/2/2006	Master Card	XXXXXXXXXXXX1298 10-06			-173.10
	Transaction: 20060802 06:22				
	Authorization: 71				
	Merchant: 279400008				

We thank you for your visit and we hope to see you again soon.

Total net	150.00
15.4% Room Tax	23.10
Total gross	173.10
Paid	-173.10
Balance	0.00

As a TripRewards member (mbr# 108543799F) you are eligible to earn 1500 points for this stay.

Signature: \_\_\_\_\_

I agree that my liability for this bill is not waived and I agree to be held personally liable in the event that the indicated person, company or association fails to pay for any or part of the full amount of these charges and I shall be responsible for any loss or damage to the premises or its contents.

Please contact the Manager about any issues with your stay. Travelodge or affiliates may contact you about goods and services unless you call 877-227-3557 or write to Box 27970, Minneapolis, MN 55427-0970 to opt out. View our Travelodge website about privacy.

KCCORMICK PLACE HOTEL BAR  
2233 S KING DR  
CHICAGO, IL 60616  
312/528-4218

LANE: 02 CLERK: 8413

DATE: 08/01/06 TIME: 06:52 AM  
ACCT #: XXXXXXXXXXXX3258 EXP: 04/09  
STORE ID: SPRK710203

CARD TYPE: VI  
TRANS TYPE: CREDIT PURCHASE  
REF NUMBER: 0131 AUTH #: 055307

TOTAL: \$ 24.00

I AGREE TO PAY ABOVE TOTAL AMOUNT  
ACCORDING TO CARD ISSUER AGREEMENT

SIGNATURE.....

# Dominick's



1340 S. Canal St. Chicago, IL 60607  
(312) 850 - 3915

## GROCERY

SOUTH BEACH 16FZ 4.19 B  
KRFT MAYO SQZ 18FZ 2.50 B  
ResPrice 3.15 CardSav .65  
6 @ 10/10.00  
DOM MDRN ORG 11 OZ 6.00 B

GROC NONREFRESHABLE

DOM AST NPKN 120CT 1.19 T

## REFRIG/FROZEN

ORE I T TOTS 32 OZ 3.15 B  
STER MAC CHS 20 OZ 3.49 B  
2@2.50 7IK TIP PRIN 12FZ 1.98 B  
ResPrice 6.98 CardSav 1.98  
LC CHK ENCHIL 9 OZ 2.50 B  
ResPrice 3.29 CardSav .79  
LC CHICKEN PCN 9OZ 2.50 B  
ResPrice 3.49 CardSav .99  
BRKSTN STRWB 5.5OZ 1.00 B  
ResPrice 1.39 CardSav .39  
2@1.00 BRKST DBL RSP 5.57 2.00 B  
ResPrice 2.78 CardSav .78  
BRKSTINE LOWF 24OZ 3.99 B  
2@2.50 KR AMFR SNGI 12OZ 5.00 B  
ResPrice 7.58 CardSav 2.58  
DOM CLON CUT 16.02 1.79 B  
FOUR CHSE PZ 18OZ 4.00 B  
ResPrice 5.99 CardSav 1.99  
DANNON STRWB 3.1A 3.99 B  
2@2.50 LUCRA FF BLK 10OZ 5.00 B  
ResPrice 6.98 CardSav 1.98  
DOM FRNCH BN 16.02 1.79 B  
C/M FRCH VAN 32FZ 4.19 B  
2 @ 5/4.00  
YPLT ORANGE 6 1.60 B  
4 @ 5/4.00  
YPLT PINA CLDA 6OZ 3.20 B  
2 @ 5/4.00  
YOPLAIT LIME 6 OZ 1.60 B  
2 @ 5/4.00  
YOP WHT CHOC 6OZ 1.60 B  
2 @ 5/4.00  
YOP STR/CHS 6 OZ 1.60 B  
WM STRWBRY SM4 7FZ 4.29 B  
ORGNC BRN EGGS 12CT 2.89 B  
ResPrice 3.19 CardSav .30

## GEN MERCHANDISE

MAGAZINE LN 1.99  
SPWY DRY SKN24.5FZ 3.99

## BAKED GOODS

HEALTHY LIFE 12OZ 1.50 B  
ResPrice 2.79 CardSav 1.29

# MEAT

VIENA BF FRK 12 OZ	1.59 B
VIENNAPOLISH 12 OZ	1.59 B
J'VILLE BRAIWURST	1.99 B
ResPrice 5.25	CardSav 1.26
BEEF RIB STEAK 1000	15.38 B
ResPrice 20.88	CardSav 5.50
PERDUE B/S BREAST	9.11 B

# PRODUCE

1.64 lb @ \$ 1.49/lb	
WT ORANGE NAVEL MED	2.44 B
ResPrice 3.26	CardSav .82
1.27 lb @ \$ 1.29 /lb	
WT LARGE RD APPLIC	1.44 B
FRSH CAESAR TITE	3.69 B
FE CSR SLD 10.75 Z	3.69 B

# DELI

PRIMO MAPLE HAM VP	3.79 B
DC HARD SALAMI VP	3.29 B

# MISCELLANEOUS

RD 4005 UAL BONUS AWARD	250
CLUB SAVINGS AWARD	
*** TAX \$3.35	154.03
VF DEBIT CARD	154.03

CHANGE .00

NUMBER OF FILMS = 50

8/06/06 20:23 1147 08 0297 8577

KATHERINE MCKNIGHT 1951

Fresh Value Savings	\$ 21.40
Total Savings Value 12%	\$ 21.40

# CONGRATULATIONS!

YOU EARNED YOUR FRESH VALUES AWARD.

As Of Today, You Have Accumulated  
\$ 45 Toward Your Next Set Of 125  
United Mileage Plus Bonus Miles

Look for the # sign on your receipt  
for possible Health Care Flex Spending  
Account items for reimbursement.

YOU HAVE PURCHASED 3 OF 7 TOWARD  
YOUR 1st FREE DELI SANDWICH  
See Store for Details.

YOU HAVE PURCHASED 1 OF 7 TOWARD  
YOUR 6th !!FREE STARBUCKS!!  
See Store for Details.

LET US HEAR FROM YOU!

1-877-723-3929 or visit DOMINICKS.COM

Dominicks Store #1147  
1340 S. CANAL ST.  
CHICAGO, 60607  
312-850-3910

EFT DEBIT SALE 08/06/06 20:23  
CARD # 3258 PRIMARY  
TOTAL TRANSACTION AMOUNT 154.03

KATHERINE S MCKNIGHT  
REF:060806202330



August 22, 2006

James McKnight  
26 East 14th Pl  
Chicago, IL 60605

Re: Claim No. GCED2006149992

Dear Mr. McKnight:

This letter is in response to your inquiry regarding the service problem you experienced on 7/31/2006. Thank you for giving us the opportunity to investigate your situation. We know how important reliable electric service is in the lives of our customers and the inconveniences caused by service problems.

Our investigation shows that on the day you experienced service problems severe weather caused widespread power outages in our service area. Although ComEd compensates customers for certain costs incurred as a result of our negligent actions, we cannot pay for damages resulting from service problems caused by severe weather and other events beyond our control. Each day ComEd's equipment faces the possibility of damage from storms, heat, accidents, wind, ice, hail, vandalism, tree or animal contact and a host of other potential hazards. Because our investigation shows that your recent service problem was weather-related and not due to our negligent actions, we are not able to compensate you for any damage that you may have suffered.

ComEd's highest priority is the prompt restoration of power after a storm or similar event. Our line crews worked diligently to repair damaged equipment and restore service. Although most repairs were made quickly, some repairs were difficult and time consuming. We made every effort to quickly restore service in a fair and efficient manner. While no utility is able to guarantee absolute continuous service, ComEd is constantly looking for ways to reduce the number of service interruptions.

We understand that providing reliable electric service is vital to maintaining satisfied customers. ComEd prides itself on providing reliable electric service and we are sorry for any inconvenience or expense that you may have experienced. We are hopeful that this letter may assist you if you decide to file a claim with your insurance carrier.

Sincerely,

Joan Lynch  
Claims Adjuster  
ComEd Claims Department  
(630) 576-7147

September 11, 2006

James McKnight  
26 East 14thh Pl  
Chicago, IL 60605

Re: Claim Number GCED2006149992

Dear Mr. McKnight

Your claim was submitted to the ComEd Claims Department Review Committee for further evaluation. We have reviewed the facts of your claim regarding problems on July 31, 2006.

Our investigation revealed that there was no negligence on the part of ComEd. Therefore, we must respectfully deny your claim.

On behalf of the Review Committee, we apologize for any inconvenience you may have experienced.

Sincerely,

  
Joan Lynch

ComEd Claims Department Review Committee  
(630) 576-7147

September 12, 2006

James McKnight  
26 East 14th Pl.  
Chicago, IL 60605

Re: Claim Number GCED2006149992

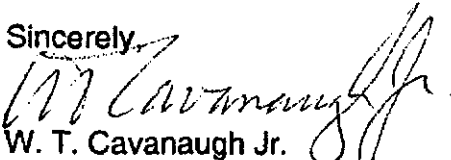
Dear Mr. McKnight:

Your claim was submitted to the Com Ed Claims Department Review Committee for further evaluation. We have reviewed the facts of your claim regarding problems on July 31, 2006, which affected 130 customers.

Our investigation revealed that there was no negligence on the part of Com Ed. Therefore, we must respectfully deny your claim.

On behalf of the Review Committee, we apologize for any inconvenience you may have experienced.

Sincerely,



W. T. Cavanaugh Jr.  
Com Ed Claims Department Review Committee  
(630) 576-6337